

**Publication Type:** Articles in Refereed Journals  
**Area of Research:** Production and Operations Management

The effects of volume consolidation on buyer-supplier relationships: A study of Chinese firms


**Publication Type:** Articles in Refereed Journals  
**Area of Research:** Management, Production and Operations Management

Implementing supply chain information integration in China: The role of institutional forces and trust


**Publication Type:** Articles in Refereed Journals  
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Examining the relationships between internal service quality and its dimensions, and internal customer satisfaction


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**Area of Research:** Management, Production and Operations Management

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Internet communication's impact on purchasing performance: A study of Chinese manufacturing firms

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TQM practice in Maquiladora: An investigation of employee satisfaction & loyalty

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A qualitative study of the relationship between inter-organizational internet communication and purchasing performance

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**Customers' Perceptions of E-shopping Factors and Their Intentions to Shop Online**


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**The Relationship between Inter-organizational Internet Communication and Purchasing Performance: A Conceptual Model**


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