



Carleton
University

Sprett
School of Business

STGY 5900
Corporate and Business Strategy
Fall 2021

Instructor: Professor Patrick Callery
Email: patrick.callery@carleton.ca
Phone: 613-520-2600 x2505
Office: 7016 Nicol Building
Office Hours: By appointment

Class Meeting: Mondays, 11:35am to 2:25pm

Learning Modality: Each week, attending class for this course will normally require the following time commitment (excluding readings and assignments):

- 2 hours in-person*
- 1 hour online, asynchronous (*i.e., recorded content*)

** Select class sessions (i.e., weeks in which we do business simulation activities) will be online synchronous. For the Fall 2021 term, students who are unable to attend class in-person will be able to participate remotely.*

Course Calendar Description:

Strategic management focuses on evaluation of opportunities and threats in external environments in light of an organization's strengths and weaknesses, in order to determine a sustainable competitive advantage. Emphasis on corporate and business level strategic analysis and formulation. Organizational capstone project required.

Course Description:

Strategic management is a critical managerial tool in any organizational setting. In this course, students will learn and apply the fundamental concepts of the strategic management process – strategy analysis, strategy formulation, implementation, and performance appraisal – toward a primary organizational objective of creating and sustaining competitive advantage. The first half of the course covers core concepts of strategy analysis (factors external and internal to the firm, or “SWOT”) and formulation (business and corporate level) in the context of rapidly changing competitive environments. The second half of the course will explore contemporary topics in strategy, including management of technology and disruptive innovation, decision making under uncertainty, corporate governance, sustainability, and evolving paradigms of the role of business in society. Students are expected to develop and employ critical thinking skills to properly interpret data and information in the service of effective strategy analysis and ethical decision making. Throughout the course, students will apply concepts to real-world business problems through interactive online activities, case studies, business simulations, and a comprehensive group project.



Learning Objectives:

1. To familiarize the student with strategic thinking and its component elements, the identification of strategic options, and techniques for strategy selection.
2. To understand key strategic concepts such as corporate strategy, business strategy, driving forces, value chain analysis, core competencies, and sustainable competitive advantage.
3. To apply strategic analysis to case studies, focusing on formulating strategic recommendations.
4. To integrate the functional knowledge acquired in past business courses by applying those functional skills to analyze a single firm and recommend appropriate strategies.
5. To enhance applied business research, writing, and presentation skills.
6. To develop an understanding of the cross-functional and interdependent nature of strategic business decisions.

Course Prerequisites: All other MBA core courses.

Required Materials: Broadband internet connection and webcam-enabled device (for online meetings). Students should register for a free Zoom account: <https://zoom.us/>

Case studies, business simulations, and other articles from Harvard Business School Press will be accessible via Brightspace / Ares

No required textbook, though a series of recommended textbook readings will be provided each week. Students are advised to acquire and make regular use of at least one of the following texts:

- Robert Grant. Contemporary Strategy Analysis (any edition)
- Michael Hitt, Duane Ireland, and Robert Hoskisson. Strategic Management: Competitiveness and Globalization (any edition)
- Frank Rothaermel. Strategic Management (any edition)
- Janice Edwards (adapted from Dave Ketchen and Jeremy Short). Mastering Strategic Management (1st Canadian Edition) – available online at:
 - <https://ecampusontario.pressbooks.pub/strategicmanagement/>

Final Exam Date: There is no final exam.

Drop Course Policy: The deadline for academic withdrawal is the last day of classes (each term).

Course Outline and Required Student Deliverables:

Each weekly session represents a single course “module” and comprises both preparation work (to be completed in advance of class) and an interactive classroom session. Classroom sessions are in-person, with exception of select weeks in which students will complete real-time, online, team-based business simulations. Pre-class preparation will generally include (with occasional exceptions) a series of topical readings and/or textbook references, one or more brief pre-recorded video lectures, a case study (reading and preparing answers to guiding questions), background work for an in-class business simulation, and/or a short, online quiz to evaluate comprehension of assigned readings. Class sessions will be highly interactive with a series of brief, topical presentations summarizing and extending module learning content interspersed with individual exercises, group activities, case study discussions or business simulation activities, and Q&A sessions.

Grading Scheme:

Group project report	25%
Group project final presentation	10%
Group strategy critique presentation	10%
Individual take-home case exam (midterm)	20%
Individual quizzes (approx. 5 @ 2% each)	10%
<u>Individual contributions to classroom learning</u>	<u>25%</u>
TOTAL	100%

- **Group project report:** A group project report is due at the end of the term, worth 25% of the overall course grade. Your group will select a company and write a strategy consulting report for this company on the topic of strategic transformation. In short, you should select a company in an industry facing some existential threat and develop a transformation strategy. The report shall comprise a formal strategy analysis (i.e., SWOT) and a formal strategic recommendation, accompanied by clear rationale and implications for competitive dynamics. Detailed assignment requirements will be posted to Brightspace and discussed in class.
- **Group project presentation:** Each group will deliver a presentation of the group project findings – with each group member participating – to the class during the final two weeks of the term. Specific dates and times for each group will be determined during the semester.
- **Group strategy critique presentation:** Each group will select a company that has “made news” in recent months with a major strategic initiative and deliver a short (5-10 minutes) presentation to the class critiquing the perceived strategic rationale employed by the firm. All presentations will be delivered during class hours throughout the term. Presentation schedule will be determined during the first 1-2 weeks of class.
- **Peer evaluations:** The group research projects outlined above represent a substantial amount of work and all team members are expected to contribute roughly equally to the team effort. Each student is thereby requested to evaluate the relative contributions of their team members to the overall group project (two written reports and final presentation) over the course of the semester. Responses will be solicited, confidentially, via private survey on Brightspace when final group project is turned in and are due two days (48 hours) afterward. I will consider evaluations in assessing individual marks for group work.
- **Midterm case exam:** An individual take-home case exam will be due during the Fall 1 exam week (midterm). The specific case study and exam questions will be posted to Brightspace during Week 6. This is an individual assignment, no discussion or collaboration allowed.
- **Quizzes:** Periodic quizzes will be administered via Brightspace prior to class; the quizzes are generally multiple choice and will test for basic understanding of assigned pre-recorded lectures, readings and/or case studies. Students may complete each quiz any time prior to the respective class but will have a limited amount of time to complete the quiz once started.
- **Class participation:** Class participation expectations are outlined below.

Preparation and Participation:

Active participation by students in class discussions greatly enhances the learning environment for all students, both in-person and online. Accordingly, I expect students to come to class well prepared to engage in meaningful discussion of key concepts and applied activities. I will clearly communicate preparation requirements and expectations each week. All students should plan to attend class sessions each week. If you have an unavoidable conflict in any given week, please email me in advance with an explanation. For online sessions, please ensure a working broadband connection, and plan to enable your camera when speaking to the class or in small-group breakout sessions.

In a strategy seminar regular attendance, participation, and contribution from all class members is expected and essential for effective discussion. It is student contribution to peer learning that constitutes a contribution, including encouraging colleagues, building on earlier comments without repeating, listening attentively to speakers and being respectful of differences of opinion. It is primarily the quality, not necessarily the quantity, of remarks that demonstrates meaningful contribution; strive to teach your peers (and your professor!) something useful that might otherwise have gone unnoticed.

Your mark for individual contribution to classroom learning will be judged solely by the professor based on the quality of class participation. Students are encouraged to actively participate in all classes by being adequately prepared, i.e., having read and reflected on assigned readings, attentively viewed any pre-recorded video content, and thoroughly reviewed assigned case studies and prepared answers to any guiding questions.

Students will have multiple opportunities to contribute to classroom learning:

- **Class discussion:** I strive to provide engaging and interactive presentations of class material to stimulate class discussion of important topics. Presentations will not be rote summaries of assigned readings but rather will seek to extend and apply concepts to contemporary issues and events. As such, students that have carefully prepared for class will be better positioned to contribute. Students may raise comments or questions during lectures. I will use cold-calling if needed to stimulate discussion.
- **Case studies:** We will apply concepts to assess real strategic problems through interactive discussion of case studies. Students are expected to review case studies prior to class. I will provide a series of guiding questions in advance; students that prepare a written analysis addressing these questions typically offer stronger contributions to the group discussion.
- **Business simulations:** We will complete a series of short, online simulations in class on select weeks. Some student advance preparation is required in most cases. Students that complete the prep work will be better positioned to support group efforts during the simulation. Your participation will be assessed on the quality of contribution to group effort (and not merely on your group's "score" in the simulation activity). Class sessions with simulations will be administered online; your physical presence in the classroom is not required during these sessions. Please ensure you have a reasonable internet connection during the simulations.
- **Individual and group activities:** Each class session will include one or more brief activities designed to develop the ability to apply key concepts in practice, strengthen critical thinking

skills, and report findings or conclusions to the class. Student participation will be assessed on the quality of contribution to these activities and associated discussion.

- ***Asynchronous discussion forums:*** I will occasionally post questions to the class via Brightspace discussion forums, whether continuing fruitful lines of discussion from interactive class sessions or introducing intriguing situations from current events relevant to the course material. Individual contributions to these forums will be noted and appreciated, though you are not expected to comment on every forum post.

Late Assignments:

Punctuality and adherence to deadlines are fundamental to business success. For this reason and to ensure fairness for all students, late assignments will not be accepted. Weekly quizzes not completed before synchronous class discussion sessions will be scored zero. Requests for extension on the individual assignment (i.e., midterm case exam) will be considered in cases of illness, family emergency, or other exceptional circumstances. No such extensions will be granted for group assignments, as multiple group members are expected to cover for any individual students unable to fulfill commitments.

Communication with Professor

I do not hold fixed office hours, though I hope you will find me highly accessible. The preferred mode of initial contact on any matter is email. I will make myself available for in-person consultation online (e.g., via Microsoft Teams or Skype) as needs dictate. In-person meetings in my office may be accommodated depending on the status of campus COVID prevention guidelines. I provide a high level of support for this course, but I may take up to 24 hours to respond to you on the weekdays and 48 hours on the weekend. Please use a professional tone and format when writing emails. I frequently use email broadcasts (via Brightspace) to communicate with the class, so please check your Carleton email account regularly.

Contribution to Program Learning Goals ([MBA](#)):

MBA Learning Goal	Not Covered	Introduced	Taught but Not Assessed	Taught and Assessed
MB1 Leadership and Collaboration <i>Graduates will be equipped for leadership and collaboration.</i>			✓	
MB2 Communication <i>Graduates will be effective communicators</i>				✓
MB3 Critical Thinking and Problem Solving <i>Graduates will be skilled in critical thinking and problem solving.</i>				✓
MB4 Functional Knowledge <i>Graduates will have functional knowledge of all areas of business.</i>				✓
MB5 Global Business <i>Graduates will have an appreciation of the global environment of business.</i>			✓	
MB6 Ethical Reasoning <i>Graduates will be skilled in ethical reasoning and decision-making.</i>			✓	

ADDITIONAL INFORMATION

COVID-19 Prevention

All members of the Carleton community are required to follow COVID-19 prevention measures and all mandatory public health requirements (e.g. wearing a mask, physical distancing, hand hygiene, respiratory and cough etiquette) and [mandatory self-screening](#) prior to coming to campus daily.

If you feel ill or exhibit COVID-19 symptoms while on campus or in class, please leave campus immediately, self-isolate, and complete the mandatory [symptom reporting tool](#). For purposes of contact tracing, attendance will be taken in all classes and labs. Participants can check in using posted QR codes through the cuScreen platform where provided. Students who do not have a smartphone will be required to complete a paper process as indicated on the [COVID-19 website](#).

All members of the Carleton community are required to follow guidelines regarding safe movement and seating on campus (e.g. directional arrows, designated entrances and exits, designated seats that maintain physical distancing). In order to avoid congestion, allow all previous occupants to fully vacate a classroom before entering. No food or drinks are permitted in any classrooms or labs.

For the most recent information about Carleton's COVID-19 response and required measures, please see the [University's COVID-19 webpage](#) and review the [Frequently Asked Questions \(FAQs\)](#). Should you have additional questions after reviewing, please contact covidinfo@carleton.ca

Please note that failure to comply with University policies and mandatory public health requirements, and endangering the safety of others are considered misconduct under the [Student Rights and Responsibilities Policy](#). Failure to comply with Carleton's COVID-19 procedures may lead to supplementary action involving Campus Safety and/or Student Affairs.

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Course Sharing Websites:

Materials created for this course (including presentations and posted notes, labs, case studies, assignments and exams) remain the intellectual property of the author(s). They are intended for personal use and may not be reproduced or redistributed without prior written consent of the author(s).

Recommended Calculator for Examinations:

If you are purchasing a calculator, we recommend any one of the following options: Texas Instruments BA II Plus (including Pro Model), Hewlett Packard HP 12C (including Platinum model), Staples Financial Calculator, Sharp EL-738C & Hewlett Packard HP 10bII

Group Work:

The Sprott School of Business encourages group assignments. They provide you with opportunities to develop and enhance interpersonal, communication, leadership, followership and other group skills. Group assignments are also an effective way to learn integrative skills for putting together a complex task.

Your professor may assign one or more group tasks, assignments, or projects in this course. Before embarking on a specific problem as a group, it is your responsibility to ensure that the problem is meant to be a group assignment and not an individual one.

Peer Evaluation for Group Work

To deter social loafing and ensure fairness in grading, you will be asked to assess the contribution of your fellow group members. This information will be used when assigning individual grades for the group project. Each student will take 100 points and allocate those points to the various members of the group (including him or herself) to reflect the contributions made by each member. For instance, if there are four members in a group and everyone contributed equally, each individual would receive 25 points. Conversely, if an individual contributed relatively little, the remaining group members might allocate, say, 10 points to the low-contributing member and 30 to each of the others (total of 100). To ensure that these peer evaluation scores are reasonable and free from personal bias, you will be asked to provide a detailed written explanation for your point allocation.

Letter Grades:

In accordance with the Carleton University Undergraduate Calendar (p 34), the letter grades assigned in this course will have the following percentage equivalents:

A+ = 90-100	B+ = 77-79	C+ = 67-69	D+ = 57-59	F = Below 50
A = 85-89	B = 73-76	C = 63-66	D = 53-56	
A - = 80-84	B - = 70-72	C - = 60-62	D - = 50-52	

Grades entered by Registrar:

WDN = Withdrawn from the course
DEF = Deferred

Academic Regulations:

University rules regarding registration, withdrawal, appealing marks, and most anything else you might need to know can be found on the university's website, here:

<http://calendar.carleton.ca/undergrad/regulations/academicregulationsoftheuniversity/>

Requests for Academic Accommodation:

You may need special arrangements to meet your academic obligations during the term. For an accommodation request, the processes are as follows:

- **Pregnancy**

Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist. For more details, visit the Equity Services website: <https://carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf>

- **Religious Obligations**

Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist. For more details, visit the Equity Services website: <https://carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf>

- **Students with Disabilities**

If you have a documented disability requiring academic accommodations in this course, please contact the Paul Menton Centre for Students with Disabilities (PMC) at 613-520-6608 or pmc@carleton.ca for a formal evaluation or contact your PMC coordinator to send your instructor your Letter of Accommodation at the beginning of the term. You must also contact the PMC no later than two weeks before the first in-class scheduled test or exam requiring accommodation (if applicable). After requesting accommodation from PMC, meet with your instructor as soon as possible to ensure accommodation arrangements are made. <https://carleton.ca/pmc/>

- **Survivors of Sexual Violence**

As a community, Carleton University is committed to maintaining a positive learning, working and living environment where sexual violence will not be tolerated, and its survivors are supported through academic accommodations as per Carleton's Sexual Violence Policy. For more information about the services available at the university and to obtain information about sexual violence and/or support, visit: <https://carleton.ca/sexual-violence-support/>

- **Student Activities**

Carleton University recognizes the substantial benefits, to both the individual student and the university, that result from participating in activities beyond the classroom experience. Reasonable accommodation will be provided to students who compete or perform at the national or international level. Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist. <https://carleton.ca/senate/wp-content/uploads/Accommodation-for-Student-Activities-1.pdf>

For more information on academic accommodation, please contact the departmental administrator or visit: <https://students.carleton.ca/course-outline/>

Academic Integrity:

Violations of academic integrity—presenting another's ideas, arguments, words or images as your own, using unauthorized material, misrepresentation, fabricating or misrepresenting research data, unauthorized co-operation or collaboration or completing work for another student—are a serious academic offence, weaken the quality of the degree, and will not be tolerated. Penalties may include; a grade of Failure on the submitted work and/or course; academic probation; a refusal of permission to continue or to register in a specific degree program; suspension from full-time studies; suspension from all studies at Carleton; expulsion from Carleton, amongst others. Students are expected to familiarize themselves with and follow the Carleton University Student Academic Integrity Policy which is available, along with resources for compliance at: <https://carleton.ca/registrar/academic-integrity/>

Centre for Student Academic Support:

The Centre for Student Academic Support (CSAS) is a centralized collection of learning support services

designed to help students achieve their goals and improve their learning both inside and outside the classroom. CSAS offers academic assistance with course content, academic writing and skills development. Visit CSAS on the 4th floor of MacOdrum Library or online at: <https://carleton.ca/csas/>

Other Important Information:

- Students must always retain a hard copy of all work that is submitted.
- All final grades are subject to the Dean's approval.
- For us to respond to your emails, we need to see your full name, CU ID, and the email must be written from your valid CARLETON address. Therefore, in order to respond to your inquiries, please send all email from your Carleton cmail account. If you do not have or have yet to activate this account, you can do so by visiting <https://carleton.ca/its/get-started/new-students-2/>

Course Schedule

Class	Date	Module	Preparation
1	Sep 13	<i>Introduction</i> - Understanding strategy - Critical thinking	<i>Read:</i> What is Strategy? (Porter) Are You Sure You Have a Strategy? (Hambrick) <i>Case:</i> Honda
2	Sep 20	<i>Strategy analysis</i> - External analysis - Internal analysis	<i>Read:</i> Module 2 text selection (see Brightspace) Quiz: Strategy analysis <i>Case:</i> REC Solar
3	Sep 27	<i>Value</i> - Stakeholder perspective - Business and society	<i>Read:</i> The Shareholder Value Myth (Stout) Measuring Firm Performance... (Barney) <i>Simulation:</i> Fishbanks
4	Oct 4	<i>Business strategy</i> - Cost vs differentiation - Competitive advantage	<i>Read:</i> Module 4 text selection Quiz: Business strategy <i>Case:</i> Tesla Motors
--	Oct 11	<i>Thanksgiving holiday</i>	No class Monday; make-up on Oct 18.
5	Oct 18	<i>Corporate strategy</i> - Diversification - International - M&A / Alliances	<i>Read:</i> Module 5 text selection Quiz: Corporate strategy <i>Case:</i> Tyson Foods Due: Group project problem statement (1 page)
--	Oct 25	Carleton Fall break	Due: Individual take-home case exam
6	Nov 1	<i>Competitive dynamics</i> - Action and response - Game theory	<i>Read:</i> Transient Advantage (McGrath) Game Theory and Business Strategy (Oberholzer) <i>Simulation:</i> OPEQ
7	Nov 8	<i>Innovation</i> - Industry life cycles - Innovator's dilemma - Imposed innovation	<i>Read:</i> How Industries Change (McGahan) Navigating Imposed Innovation (Radnejad) Quiz: Innovation <i>Simulation:</i> Back Bay Battery
8	Nov 15	<i>Decision making</i> - Decision analysis - Real options - Behavioral strategy	<i>Read:</i> Decision Analysis (Wu & McGinn) Using Real Options (Walters & Giles) Before You Make That Big Decision... (Kahneman) <i>Exercises:</i> Decision Analysis & Value of Information
9	Nov 22	<i>Implementation</i> - Organization structure - Performance appraisal - Corporate governance	<i>Read:</i> Balanced Scorecard (Kaplan & Norton) Secrets of Successful Strategy Execution (Neilson) Error at the Heart of Corp. Leadership (Bower) Quiz: Implementation <i>Simulation:</i> Balanced Scorecard / Delta Signal
10	Nov 29	<i>Corporate sustainability</i> - Strategic CSR - ESG & materiality - Circular economy	<i>Read:</i> Strategy & Society (Porter & Kramer) The Performance Frontier (Eccles & Serafeim) Quiz: Sustainability <i>Case:</i> Patagonia
11	Dec 6	Group presentations	Due: Group presentation slides
12	Dec 10	Group presentations (if necessary)	Due: Group project report