

# BUSI 3309 SECTION A PROJECT MANAGEMENT

#### **FALL 2022**

Instructor: Linda Schweitzer (she/her)

Office: NA

Email: <u>linda.schweitzer@carleton.ca</u>

Student hours: By appointment

Modality: Hybrid (1 hour asynchronous lecture and 2 hours

synchronous tutorial)

Lectures: Asynchronous online

Tutorials: Synchronous in person or online:

TAs: TBD

#### PREREQUISITES & PRECLUDED COURSES

Third year standing, BUSI 2601 and STAT 2606. Precludes additional credit for BUSI 4308. The School of Business enforces all prerequisites.

#### COURSE DESCRIPTION

Identification, selection, initiation, and organization of projects; risk assessment; project scheduling, performance monitoring and control, and termination. Emphases on foundations, principles and supporting techniques.

#### LEARNING OUTCOMES

Upon completion of this course, students should be able to:

- 1. Recognize the role of a project manager both as a team leader and as a member of a greater organization
- 2. Recognize the need to balance priorities
- 3. Develop in-depth knowledge in planning, scheduling, monitoring, managing risk and closing a project.
- 4. Recognize the importance of proactively communicating project information and managing stakeholders

#### **COURSE MATERIAL**

#### Textbook:

Larson & Gray (2021). Project Management: The Managerial Process, 8th Edition. McGraw-Hill (International Students Edition) ISBN 1260570436 · 9781260570434

#### Team Case Study:

Prahinski & Kwan-Ho Yeung (2005). Multiple Sclerosis Society of Canada: London-Grand Bend Bicycle Tour. Ivey Publishing.

• Available through the ARES Library Reserves

# **Project Management Simulation:**

Austin (2021). Project Management Simulation: Scope, Resources, Schedule V3.

Available through the ARES Library Reserves

#### **Brightspace:**

This course uses Brightspace to deliver online lectures, organize and distribute course materials, and communicate with students. It is your responsibility to engage regularly.

# Additional Resources (optional):

PMP (Project Management Professional) Exam content outline: <a href="https://www.pmi.org/-/media/pmi/documents/public/pdf/certifications/pmp-examination-content-outline-july-2020.pdf?v=d2061dbc-3a3a-4cf0-bb67-7e8e0429f8f8">https://www.pmi.org/-/media/pmi/documents/public/pdf/certifications/pmp-examination-content-outline-july-2020.pdf?v=d2061dbc-3a3a-4cf0-bb67-7e8e0429f8f8</a>

#### COURSE APPROACH

This course takes a "flipped classroom" approach. Recorded online lectures, the project management simulation and other material will be asynchronous and provided through Brightspace. Tutorial time will be reserved for synchronous activities, exercises and discussions.

There is a possibility that some students may be invited to work on an SSCG project in place of simulations and discussions. More information will be provided early in the semester.

#### **COURSE EVALUATION**

Assignments (2 @ 15 each)	30%
Team Case Study	15%
Tutorial Activities	20%
Simulation results	15%
Final Reflection	20%
TOTAL	100%

More information will be posted to Brightspace. Please email your instructor in the event of an emergency that prevents you from completing your work. Otherwise, late work will be penalized 10% per day.

# **TENTATIVE SCHEDULE**

Week	Week Starting	Topics: Management (Art)	Topics: Management (Science)	Deliverables
1	Sept 12	<ul><li>Project Management: What and Why?</li><li>Strategy</li></ul>	<ul><li>Project Selection</li><li>Decision Making</li></ul>	
2	Sept 19	<ul><li>Organizing</li><li>Project Structure</li></ul>	<ul><li>Planning</li><li>Estimating</li></ul>	
3	Sept 26	Project Leadership and Teams	<ul> <li>Developing a schedule</li> </ul>	
4	Oct 3	<ul> <li>Stakeholders and Communicating</li> </ul>	<ul> <li>Scheduling with resources</li> </ul>	
5	Oct 10	Managing change and International Projects	<ul> <li>Scheduling when resources are constrained</li> </ul>	Assignment 1
6	Oct 17	• Risk	<ul> <li>Scheduling when time is constrained</li> </ul>	
	Oct 24	Reading Week		
7	Oct 31	Closing a project	Monitoring progress	
8	Nov 7		Simulation A	Assignment 2
9	Nov 14		Simulation B & C	
10	Nov 21		Simulation D & E	Team Case Study
11	Nov 28		Simulation F & G	
12	Dec 5	Note: No tutorials		Final reflection

<sup>\*</sup>Every effort has been made to make the schedule as complete as possible, but there may be occasions where changes are required.

# Contribution to Learning Goals of the Program ( $\underline{BCom}$ , $\underline{BIB}$ ):

Program Learning	Competencies Not	Competencies	Competencies Taught	Competencies	
Goal	Covered	Introduced (only)	But Not Assessed	Taught and Assessed	
	CHECK (X) ONE PER ROW				
BC1 Knowledge					
Graduates will be					
skilled in applying					
foundational				X	
business knowledge					
to appropriate					
business contexts.					
BC2 Collaboration					
Graduates will be					
collaborative and					
effective					
contributors in					
team environments				X	
that respect the					
experience,					
expertise and					
interest of all					
members.					
BC3 Critical					
Thinking					
Graduates will be					
discerning critical					
thinkers, able to					
discuss different					
viewpoints,		X			
challenge biases					
and assumptions,					
and draw					
conclusions based					
on analysis and					
evaluation.					
BC4					
Communication					
Graduates will be					
effective and				X	
persuasive in their					
communications.					
BI5 Global					
Awareness (BIB					
ONLY)			X		
Graduates will be			_		
globally-minded.					
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#### ADDITIONAL INFORMATION

#### **Course Sharing Websites**

Materials created for this course (including presentations and posted notes, labs, case studies, assignments and exams) remain the intellectual property of the author(s). They are intended for personal use and may not be reproduced or redistributed without prior written consent of the author(s).

#### **Required calculator in BUSI course examinations**

If you are purchasing a calculator, we recommend any one of the following options: Texas Instruments BA II Plus (including Pro Model), Hewlett Packard HP 12C (including Platinum model), Staples Financial Calculator, Sharp EL-738C & Hewlett Packard HP 10bII

#### Group work

The Sprott School of Business encourages group assignments in the school for several reasons. They provide you with opportunities to develop and enhance interpersonal, communication, leadership, follower-ship and other group skills. Group assignments are also good for learning integrative skills for putting together a complex task. Your professor may assign one or more group tasks/assignments/projects in this course. Before embarking on a specific problem as a group, it is your responsibility to ensure that the problem is meant to be a group assignment and not an individual one.

#### Grading

In accordance with the Carleton University Undergraduate Calendar (p 34), the letter grades assigned in this course will have the following percentage equivalents:

		<i>C</i> 1	
A + = 90 - 100	B+ = 77-79	C+ = 67-69	D+ = 57-59
A = 85-89	B = 73-76	C = 63-66	D = 53-56
A - = 80-84	B - = 70-72	C - = 60-62	D - = 50-52
F - Below 50			

= Below 50

Grades entered by Registrar:

WDN = Withdrawn from the course

DEF = Deferred

#### **Academic Regulations**

University rules regarding registration, withdrawal, appealing marks, and most anything else you might need to know can be found on the university's website, here: http://calendar.carleton.ca/undergrad/regulations/academicregulationsoftheuniversity/

#### **Requests for Academic Accommodation**

You may need special arrangements to meet your academic obligations during the term. For an accommodation request, the processes are as follows:

#### **Pregnancy Accommodation**

Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is

known to exist. For more details, visit the Equity Services website: <a href="mailto:carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf">carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf</a>

# **Religious obligation**

Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist. For more details, visit the Equity Services website:

<a href="mailto:carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf">carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf</a>

# **Academic Accommodations for Students with Disabilities**

If you have a documented disability requiring academic accommodations in this course, please contact the Paul Menton Centre for Students with Disabilities (PMC) at 613-520-6608 or <a href="mailto:pmc@carleton.ca">pmc@carleton.ca</a> for a formal evaluation or contact your PMC coordinator to send your instructor your Letter of Accommodation at the beginning of the term. You must also contact the PMC no later than two weeks before the first in-class scheduled test or exam requiring accommodation (if applicable). After requesting accommodation from PMC, meet with your instructor as soon as possible to ensure accommodation arrangements are made. <a href="mailto:carleton.ca/pmc">carleton.ca/pmc</a>

# **Survivors of Sexual Violence**

As a community, Carleton University is committed to maintaining a positive learning, working and living environment where sexual violence will not be tolerated, and its survivors are supported through academic accommodations as per Carleton's Sexual Violence Policy. For more information about the services available at the university and to obtain information about sexual violence and/or support, visit: <a href="mailto:carleton.ca/sexual-violence-support">carleton.ca/sexual-violence-support</a>

# **Accommodation for Student Activities**

Carleton University recognizes the substantial benefits, both to the individual student and for the university, that result from a student participating in activities beyond the classroom experience. Reasonable accommodation must be provided to students who compete or perform at the national or international level. Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist.

https://carleton.ca/senate/wp-content/uploads/Accommodation-for-Student-Activities-1.pdf

For more information on academic accommodation, please contact the departmental administrator or visit: **students.carleton.ca/course-outline** 

#### **Academic Integrity**

Violations of academic integrity are a serious academic offence. Violations of academic integrity – presenting another's ideas, arguments, words or images as your own, using unauthorized material, misrepresentation, fabricating or misrepresenting research data,

unauthorized co-operation or collaboration or completing work for another student – weaken the quality of the degree and will not be tolerated.

Process: If an alleged violation occurs, all relevant documentation will be forwarded to the Dean. If the allegation proves true, the penalties may include; a grade of Failure on the submitted work and/or course; academic probation; a refusal of permission to continue or to register in a specific degree program; suspension from full-time studies; suspension from all studies at Carleton; expulsion from Carleton, amongst others. For a first offence, at a minimum, the penalty assigned will normally be a zero on the submitted work and at least a minimum full grade reduction of the final course grade. For a second offence, at a minimum, the penalty assigned will normally lead to a suspension from studies.

Students are expected to familiarize themselves with and follow the Carleton University Student Academic Integrity Policy which is available, along with resources for compliance at: <a href="https://carleton.ca/registrar/academic-integrity/">https://carleton.ca/registrar/academic-integrity/</a>.

# **Sprott Student Services**

The Sprott Undergraduate Student Services Office offers program advising and overall student success support. Our team is available to discuss your academic goals and your program progression plans. We can also work with you to develop strategies for success, including study skills for Business. If you experience any difficulty this term or if you would like to access support, please contact our team at <a href="mailto:bcom@sprott.carleton.ca">bcom@sprott.carleton.ca</a> or at <a href="mailto:bb@sprott.carleton.ca">bbcom@sprott.carleton.ca</a> or at <a href="mailto:bbcom@sprott.carleton.ca">bbcom@sprott.carleton.ca</a>.

# **Centre for Student Academic Support**

The Centre for Student Academic Support (CSAS) is a centralized collection of learning support services designed to help students achieve their goals and improve their learning both inside and outside the classroom. CSAS offers academic assistance with course content, academic writing and skills development. Visit CSAS on the 4th floor of MacOdrum Library or online at: carleton.ca/csas.

#### **Important Information:**

- Students must always retain a copy of all work that is submitted.
- All final grades are subject to the Dean's approval.
- For us to respond to your emails, we need to see your full name, CU ID, and the email must be written from your valid CARLETON address. Therefore, in order to respond to your inquiries, please send all email from your Carleton CMail account. If you do not have or have yet to activate this account, you may wish to do so by visiting <a href="https://carleton.ca/its/get-started/new-students-2/">https://carleton.ca/its/get-started/new-students-2/</a>

# **Covid-19 Information:**

It is important to remember that COVID is still present in Ottawa. The situation can change at any time and the risks of new variants and outbreaks are very real. There are a number of actions you can take to lower your risk and the risk you pose to those around you including being vaccinated, wearing a mask, staying

home when you're sick, washing your hands and maintaining proper respiratory and cough etiquette.

**Feeling sick?** Remaining vigilant and not attending work or school when sick or with symptoms is critically important. If you feel ill or exhibit COVID-19 symptoms do not come to class or campus. If you feel ill or exhibit symptoms while on campus or in class, please leave campus immediately. In all situations, you must follow Carleton's <u>symptom reporting protocols</u>.

**Masks:** Carleton has paused the <u>COVID-19 Mask Policy</u>, but continues to strongly recommend masking when indoors, particularly if physical distancing cannot be maintained. It may become necessary to quickly reinstate the mask requirement if pandemic circumstances were to change.

**Vaccines:** Further, while proof of vaccination is no longer required as of May 1 to attend campus or in-person activity, it may become necessary for the University to bring back proof of vaccination requirements on short notice if the situation and public health advice changes. Students are strongly encouraged to get a full course of vaccination, including booster doses as soon as they are eligible, and submit their booster dose information in <u>cuScreen</u> as soon as possible. Please note that Carleton cannot guarantee that it will be able to offer virtual or hybrid learning options for those who are unable to attend the campus.

All members of the Carleton community are required to follow requirements and guidelines regarding health and safety which may change from time to time. For the most recent information about Carleton's COVID-19 response and health and safety requirements please see the <a href="University's COVID-19 website">University's COVID-19 website</a> and review the <a href="Frequently Asked Questions">Frequently</a> Asked Questions (FAQs). Should you have additional questions after reviewing, please contact covidinfo@carleton.ca