

# CARLETON UNIVERSITY SPROTT SCHOOL OF BUSINESS BUSI 4301 FALL 2024

#### **ARTIFICIAL INTELLIGENCE AND BUSINESS DECISION MODELS**

Instructor: Dr. Ahmed Doha

**Instructor Email:** ahmed.doha@carleton.ca (only means of online communication)

**Phone Number:** (613) 520-2600 ext. 1909

Office: NI 5036

**Schedule:** Wednesdays 11:35 am - 2:25 pm.

#### **Delivery mode:**

Weekly in-class lecture (students' remote attendance not permitted)

Weekly lab

# Course Calendar description from the 2024/2025 University calendar:.

This course lays the foundations of Artificial Intelligence (AI) for business decision models using two currently dominant frameworks: Machine Learning and Deep Learning. This course discusses how to profit from AI through business model innovation in business domains including accounting, finance, marketing and supply chain.

Includes: Experiential Learning Activity

Precludes additional credit for BUSI 2300, ECON 4005.

Prerequisite(s): Third year standing, BUSI 2401, and STAT 2601.

Lecture three hours and lab one hour per week.

# **Required Materials**

• Readings outlined in Tentative Schedule. All material is freely accessible through the library.

# **Course Evaluation**

#### **Grade Distribution**

Attendance	10%
Assignment 1	15%
Assignment 2	15%
Term Paper Presentation	10%
Term Paper	50%

#### Attendance

Class attendance is important and is part of the overall grade. Attendance will be taken electronically using Poll Everywhere supported by Carleton's Educational Development Center. You need to register on Poll Everywhere using your cmail account (get in touch with EDC for any technical problems). A connected device such as a smartphone, tablet, or laptop is required in class to register attendance. Full attendance mark requires attending at least 10 out of the 12 classes (excluding presentations day, which must be attended) in the tentative schedule.

# **Assignments**

There will be two assignments. Each assignment will involve the application of AI methods to answer business analytics questions on a dataset. An assignment (report, dataset, python code) will be submitted as a zipped file to Brightspace no later than 11:59pm on the day it is due.

#### Term Paper

Each student group will submit a term paper. The deadline to submit the paper is one week after the last class (Wednesday Dec 11<sup>th</sup>, 2024, by 11:59pm). Term paper rubrics will be made available on the course page. The submission will be accompanied by the secondary dataset(s) and the python code implementing the AI methods used. Students who do not obtain at least 50% average excluding the term paper will not be allowed to submit a term paper and will lose its marks. Term paper (paper, dataset, python code) will be submitted as a zipped file to Brightspace no later than 11:59pm on the day it is due.

#### **Term Paper Presentation**

Each student group will make a 15-20 min presentation of their term paper in class as per the tentative schedule. The presentation should introduce the problem/question, the dataset, the AI-based methods and code implementation, and results.

# **Tentative Schedule**

Week	Date	Topics		
1	Sep 4, 2024	Machine Learning and Deep Learning Frameworks  Readings  Chapter 1, Chapter 2, Chapter 3, Chapter 7, Vasiley (2023)		
2	Sep 11, 2024	Data Representation: Vectorization, Embeddings, and Semantics  Readings  Chapter 3, Vajjala (2020)		
3	Sep 18, 2024	Large Language Models (LLMs) and Fine-Tuning  Readings  Chapters 1-7, Ozdemir (2024)		
4	Sep 25, 2024	LLMs and Retrieval Augmented Generation (RAG)  Readings  Chapter 5, Auffarth (2023)		
5	Oct 2, 2024	Autonomous AI Agents  Readings  Labaschin (2023)		
6	Oct 9, 2024	Clustering  Readings  Chapter 5, Alammar and Grootendorst (2023)  Assignment #1 due		
7	Oct 16, 2024	Workshop: Amazon Web Services (AWS) Bedrock Large Language Models, Fine-Tuning, and Retrieval Augmented Generation Sponsored and led by: Amazon Web Services Canada		

8	Oct 23, 2024	Fall Break. Classes suspended.
9	Oct 30, 2024	Classification  Readings  Chapter 4, Vajjala (2020)
10	Nov 6, 2024	Information Extraction  Readings  Chapter 5. Vajjala (2020)
11	Nov 13, 2024	Graph & Social Network Analytics - I Graph Building and Properties  Readings  Chapter 1, Chapter 2, Chapter 3, Chapter 8. Labonne (2023).
12	Nov 20, 2024	Graph & Social Network Analytics - II Graph Link Prediction and Recommendations  Readings  Chapter 10, Chapter 17. Labonne (2023)  Assignment #2 due
13	Nov 27 2024	<ol> <li>Profiting From AI: Business Model Innovation</li> <li>Readings</li> <li>Jorzik, P., Klein, S. P., Kanbach, D. K., &amp; Kraus, S. (2024). AI-driven business model innovation: A systematic review and research agenda. Journal of Business Research, 182, 114764.</li> <li>2) Term Paper Clinic</li> </ol>
14	Dec 4, 2024	Students' Term Paper Presentations

#### **ADDITIONAL INFORMATION**

#### **Course Sharing Websites**

Materials created for this course (including presentations and posted notes, labs, case studies, assignments and exams) remain the intellectual property of the author(s). They are intended for personal use and may not be reproduced or redistributed without prior written consent of the author(s).

#### Required calculator in BUSI course examinations

If you are purchasing a calculator, we recommend any one of the following options: Texas Instruments BA II Plus (including Pro Model), Hewlett Packard HP 12C (including Platinum model), Staples Financial Calculator, Sharp EL-738C & Hewlett Packard HP 10bII

# Group work

The Sprott School of Business encourages group assignments in the school for several reasons. They provide you with opportunities to develop and enhance interpersonal, communication, leadership, follower-ship and other group skills. Group assignments are also good for learning integrative skills for putting together a complex task. Your professor may assign one or more group tasks/assignments/projects in this course. Before embarking on a specific problem as a group, it is your responsibility to ensure that the problem is meant to be a group assignment and not an individual one.

In accordance with the Carleton University Undergraduate Calendar (p 34), the letter grades assigned in this course will have the following percentage equivalents:

A + = 90 - 100	B+ = 77-79	C + = 67 - 69	D+ = 57-59
A = 85-89	B = 73-76	C = 63-66	D = 53-56
A - = 80-84	B - = 70-72	C - = 60-62	D - = 50-52
F = Below 50			

Grades entered by Registrar:

WDN = Withdrawn from the course

DEF = Deferred

#### **Academic Regulations**

University rules regarding registration, withdrawal, appealing marks, and most anything else you might need to know can be found on the university's website, here: <a href="http://calendar.carleton.ca/undergrad/regulations/academicregulationsoftheuniversity/">http://calendar.carleton.ca/undergrad/regulations/academicregulationsoftheuniversity/</a>

### **Requests for Academic Accommodation**

Carleton is committed to providing academic accessibility for all individuals. You may need special arrangements to meet your academic obligations during the term. The accommodation request processes, including information about the *Academic Consideration Policy for Students in Medical and Other Extenuating Circumstances*, are outlined on the Academic Accommodations website (students.carleton.ca/course-outline).

You may need special arrangements to meet your academic obligations during the term. For an accommodation request, the processes are as follows:

# **Pregnancy obligation**

Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist. For more details, visit the Equity Services website: <a href="mailto:carleton.ca/equity/wp-content/uploads/Student-Guide-to-AcademicAccommodation.pdf">carleton.ca/equity/wp-content/uploads/Student-Guide-to-AcademicAccommodation.pdf</a>

#### **Religious obligation**

Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist. For more details, visit the Equity Services website: <a href="mailto:carleton.ca/equity/wp-content/uploads/Student-Guide-to-AcademicAccommodation.pdf">carleton.ca/equity/wp-content/uploads/Student-Guide-to-AcademicAccommodation.pdf</a>

#### **Academic Accommodations for Students with Disabilities**

If you have a documented disability requiring academic accommodations in this course, please contact the Paul Menton Centre for Students with Disabilities (PMC) at 613-5206608 or <a href="mmc@carleton.ca">pmc@carleton.ca</a> for a formal evaluation or contact your PMC coordinator to send your instructor your Letter of Accommodation at the beginning of the term. You must also contact the PMC no later than two weeks before the first in-class scheduled test or exam requiring accommodation (if applicable). After requesting accommodation from PMC, meet with your instructor as soon as possible to ensure accommodation arrangements are made. <a href="mailto:carleton.ca/pmc">carleton.ca/pmc</a>

#### **Survivors of Sexual Violence**

As a community, Carleton University is committed to maintaining a positive learning, working and living environment where sexual violence will not be tolerated, and its survivors are supported through academic accommodations as per Carleton's Sexual Violence Policy. For more information about the services available at the university and to obtain information about sexual violence and/or support, visit: **carleton.ca/sexualviolence-support** 

### **Accommodation for Student Activities**

Carleton University recognizes the substantial benefits, both to the individual student and for the university, that result from a student participating in activities beyond the classroom experience. Reasonable accommodation must be provided to students who compete or perform at the national or international level. Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist.

https://carleton.ca/senate/wp-content/uploads/Accommodation-for-StudentActivities-1.pdf

For more information on academic accommodation, please contact the departmental administrator or visit: **students.carleton.ca/course-outline** 

# **Academic Integrity**

Violations of academic integrity are a serious academic offence. Violations of academic integrity – presenting another's ideas, arguments, words or images as your own, using unauthorized material, misrepresentation, fabricating or misrepresenting research data, unauthorized co-operation or collaboration or completing work for another student – weaken the quality of the degree and will not be tolerated. Penalties may include; a grade of Failure on the submitted work and/or course; academic probation; a refusal of permission to continue or to register in a specific degree program; suspension from fulltime studies; suspension from all studies at Carleton; expulsion from Carleton, amongst others. Students are expected to familiarize themselves with and follow the Carleton University Student Academic Integrity Policy which is available, along with resources for compliance at: <a href="https://carleton.ca/registrar/academic-integrity/">https://carleton.ca/registrar/academic-integrity/</a>.

## **Sprott Student Services**

The Sprott student services office, located in 710 Dunton Tower, offers academic advising, study skills advising, and overall academic success support. If you are having a difficult time with this course or others, or just need some guidance on how to successfully complete your Sprott degree, please drop in any weekday between 8:30am and 4:30pm. Our advisors are happy to discuss grades, course selection, tutoring, concentrations, and will ensure that you get connected with the resources you need to succeed! <a href="http://sprott.carleton.ca/students/undergraduate/learning-support/">http://sprott.carleton.ca/students/undergraduate/learning-support/</a>

# **Centre for Student Academic Support**

The Centre for Student Academic Support (CSAS) is a centralized collection of learning support services designed to help students achieve their goals and improve their learning both inside and outside the classroom. CSAS offers academic assistance with course content, academic writing and skills development. Visit CSAS on the 4th floor of MacOdrum Library or online at: carleton.ca/csas.

#### **Important Information:**

- Students must always retain a hard copy of all work that is submitted.
- All final grades are subject to the Dean's approval.
- For us to respond to your emails, we need to see your full name, CU ID, and the email must be written from your valid CARLETON address. Therefore, in order to respond to your inquiries, please send all email from your Carleton CMail account. If you do not have or have yet to activate this account, you may wish to do so by visiting <a href="https://carleton.ca/its/get-started/new-students-2/">https://carleton.ca/its/get-started/new-students-2/</a>