

# BUSI 3309 F Introduction to Project Management Winter 2020

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Class Times:	Thursday 18:05 - 20:55			
Office Hours:	Please send an email for appointment.			
Course Objectives:	Upon completion of this course, students should be able to:  ✓ Recognize the role of projects in supporting organizational strategy.  ✓ Develop an understanding of the roles a project manager must balance in order to effectively deliver project results, offer vision and direction to a team, manage the expectations of multiple stakeholders, and motivate participants.  ✓ Develop in-depth knowledge in:  (1) managing the overall schedule to ensure that a project is completed on time and within budget  (2) identifying, tracking, managing and resolving project issues  (3) proactively communicating project information to all stakeholders  (4) identifying, responding to and managing project risk.  ✓ Evaluate project performance based on a balanced set of key performance indicators.  ✓ Execute an effective project closure.			
Calendar Description and Prerequisites	on foundations, principles and supporting techniques.  Precludes additional credit for BUSI 4308.			



#### Project Management: A Managerial Approach, 7th Edition, Erik W. Larson, Clifford F. Gary, McGraw-Hill Education (2017) Stevenson W. J., Ozgur C., and Nsakanda A. L.: An Introduction to Management Course Science With Spreadsheets, 1st Canadian edition, McGraw-Hill Ryerson, 2009 Material (Hereafter SON). A Guide to the Project Management Body of Knowledge (PMBOK),6th edition, Project Management Institute (2017) **Grade Distribution** 10% **Individual Assignment Group Assignment** 15% Course **Evaluation** Mid-Term 30% Final Exam 45% Bonus Mark (Quizzes) Up to 5% of final exam mark

## **Individual Assignment**

This assignment is worth 10% of your final grade and students should work on and hand in this assignment individually. Students will learn how to leverage Microsoft Project to plan a project, manage project schedules and resources, track progress and monitor variances between targets and actuals. Microsoft Project is a popular project management software developed and sold by Microsoft. The application is designed to assist project managers in developing plans, assigning resources to tasks, tracking progress, managing budgets and analyzing workloads. Students will work on some exercises through which they will learn:

- Producing a work breakdown structure (WBS)
- Estimating and entering task duration
- Establishing relationships between tasks and dependencies
- Developing a schedule
- Conceptualizing and identifying the critical path
- Creating and assigning resources
- Defining work, material and cost resources
- Utilizing budget resources
- Investigating and resolving resource over allocations
- Creating reports and examining basic report types

#### **Mid-Term and Final Exam**

Both mid-term and final exams will be closed book and closed notes. The final exam will be comprehensive. Questions will be chosen from the textbook, in-class activities, lecture notes and may consist of multiple-choice, essay questions, mini-case analysis, or problems. The mid-term exam will be held at the regular class location as mentioned in the course schedule. The date, time, and location of the final exam will be announced by the university. The Registrar's Office will determine the student's eligibility for a deferred final examination following the rules of the University. Students are advised that exam papers will not be returned back to them after being marked.

## **Group Project**

The group project, worth 15% of the final mark, will be done in a group setting. Groups (5-6 students) will meet to discuss and complete assigned activities. It will provide students the experience of working on a small project and planning the project on their own. Students will also learn and use at least one of the tools and techniques for each project management knowledge area. The group project will demonstrate students' understanding of project management processes, including initiating, planning, executing and controlling a project using project management tools. It will involve developing followings for their selected project:

- Project scope
- High level work breakdown structure (WBS)
- Estimating the time and cost
- Developing high level project schedule and budget
- Applying risk management processes
- Stakeholder analysis

One written report is to be handed in by each group. Report organization, neatness, and professionalism are particularly important. All group members are expected to contribute to the assignment and will share the same grade.

#### **Bonus Mark**

Students are encouraged to participate to in-class problem solving, in-class discussion, and to in-class "Bonus' quizzes that will consist of multiple-choice or true/false questions. The participation will be conducted through Socrative Apps. Students may download and install the application on their device or use the application's website (www.socrative.com). The instructor will assign bonus points for class participation. For in-class problem solving or discussion, students who sign in Socrative by answering a question get 1 bonus point each time. For multiple or T/F questions, students who submit a right answer get 1 bonus point per question. Students can use the bonus points to add up to 5% to their final exam grade.

## **Class Attendance**

Class attendance is essential for engaging with the course material and interacting with the instructor and classmates, which creates the class experience.

- Students should use their Cmail account and not any other email accounts to communicate with the instructor or the teaching assistant (TA).
- All forms of communication (cell phones, etc) are prohibited in class.
- Late arrivals are disruptive and show disrespect to those who are on time. Please make sure you will arrive on time.
- Please make sure cell phones and electronic communication devices are turned off during class. If an emergency situation requires keeping the cell phone turned on, it should be set in the silent. Activities such as net surfing, and answering emails are very disruptive both to neighbors and to the entire class.

# **Course Schedule:**

Week	Date	Торіс	Note
1	9 <sup>th</sup> Jan 2020	Chapter 1 – Modern Project Management Chapter 10 – Leadership: Being an Effective Project Manager	
2	16 <sup>th</sup> Jan 2020	Chapter 2 – Organization Strategy & Project Selection Analytic Hierarchy Process (AHP) - SON 9.1, 9.3, 9.4	
3	23 <sup>th</sup> Jan 2020	Chapter 3 – Organization: Structure & Culture Chapter 4 – Defining the Project	
4	30 <sup>th</sup> Jan 2020	Chapter 5 – Estimating Project Times & Costs	
5	6 <sup>th</sup> Feb 2020	Chapter 7 – Managing Risk Decision Tree - SON 10.5 to 10.8	
6	13 <sup>th</sup> Feb 2020	Chapter 6 – Developing a Project Schedule	
7	20 <sup>th</sup> Feb 2020	Study Break	
8	27 <sup>th</sup> Feb 2020	Mid Term	
9	5 <sup>th</sup> Mar 2020	Chapter 8 – Scheduling Resources & Costs	
10	12 <sup>th</sup> Mar 2020	Chapter 9 – Reducing Project Duration Linear Programming - SON 2.1 to 2.9	
11	19 <sup>th</sup> Mar 2020	Chapter 13 – Progress, Performance Measurement & Evaluation	
12	26 <sup>th</sup> Mar 2020	Chapter 14 – Project Closure	
13	2 <sup>nd</sup> Apr 2020	PMI PMBOK Overview Course review	Individual and Group Assignment Due
	TBD	Final Exam	

#### ADDITIONAL INFORMATION

## **Course Sharing Websites**

Materials created for this course (including presentations and posted notes, labs, case studies, assignments and exams) remain the intellectual property of the author(s). They are intended for personal use and may not be reproduced or redistributed without prior written consent of the author(s).

Required calculator in BUSI course examinations

If you are purchasing a calculator, we recommend any one of the following options: Texas Instruments BA II Plus (including Pro Model), Hewlett Packard HP 12C (including Platinum model), Staples Financial Calculator, Sharp EL-738C & Hewlett Packard HP 10bII

## **Group work**

The Sprott School of Business encourages group assignments in the school for several reasons. They provide you with opportunities to develop and enhance interpersonal, communication, leadership, follower-ship and other group skills. Group assignments are also good for learning integrative skills for putting together a complex task. Your professor may assign one or more group tasks/assignments/projects in this course. Before embarking on a specific problem as a group, it is your responsibility to ensure that the problem is meant to be a group assignment and not an individual one.

In accordance with the Carleton University Undergraduate Calendar (p 34), the letter grades assigned in this course will have the following percentage equivalents:

$$A+ = 90-100 B+ = 77-79 C+ = 67-69 D+ = 57-59$$

$$A = 85-89 B = 73-76 C = 63-66 D = 53-56$$

$$A - = 80-84 B - = 70-72 C - = 60-62 D - = 50-52$$

F = Below 50

Grades entered by Registrar:

WDN = Withdrawn from the course

DEF = Deferred

## **Academic Regulations**

University rules regarding registration, withdrawal, appealing marks, and most anything else you might need to know can be found on the university's website, here: <a href="http://calendar.carleton.ca/undergrad/regulations/academicregulationsoftheuniversity/">http://calendar.carleton.ca/undergrad/regulations/academicregulationsoftheuniversity/</a>

### **Requests for Academic Accommodation**

You may need special arrangements to meet your academic obligations during the term. For an accommodation request, the processes are as follows:

## **Pregnancy obligation**

Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist. For more details, visit the Equity Services website: <a href="http://carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf">http://carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf</a>

Religious obligation Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist. For more details, visit the Equity Services website: <a href="http://carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf">http://carleton.ca/equity/wp-content/uploads/Student-Guide-to-Academic-Accommodation.pdf</a>

#### Academic Accommodations for Students with Disabilities

If you have a documented disability requiring academic accommodations in this course, please contact the Paul Menton Centre for Students with Disabilities (PMC) at 613-520-6608 or pmc@carleton.ca for a formal evaluation or contact your PMC coordinator to send your instructor your Letter of Accommodation at the beginning of the term. You must also contact the PMC no later than two weeks before the first in-class scheduled test or exam requiring accommodation (if applicable). After requesting accommodation from PMC, meet with your instructor as soon as possible to ensure accommodation arrangements are made, http://carleton.ca/pmc

#### **Survivors of Sexual Violence**

As a community, Carleton University is committed to maintaining a positive learning, working and living environment where sexual violence will not be tolerated, and its survivors are supported through academic accommodations as per Carleton's Sexual Violence Policy. For more information about the services available at the university and to obtain information about sexual violence and/or support, visit: <a href="http://carleton.ca/sexual-violence-support">http://carleton.ca/sexual-violence-support</a>

#### **Accommodation for Student Activities**

Accommodation for Student Activities Carleton University recognizes the substantial benefits, both to the individual student and for the university, that result from a student participating in activities beyond the classroom experience. Reasonable accommodation must be provided to students who compete or perform at the national or international level. Please contact your instructor with any requests for academic accommodation during the first two weeks of class, or

as soon as possible after the need for accommodation is known to exist https://carleton.ca/senate/wp-content/uploads/Accommodation-for-Student-Activities-1.pdf

For more information on academic accommodation, please contact the departmental administrator or visit: students.carleton.ca/course-outline

### **Academic Integrity**

Violations of academic integrity are a serious academic offence. Violations of academic integrity – presenting another's ideas, arguments, words or images as your own, using unauthorized material, misrepresentation, fabricating or misrepresenting research data, unauthorized cooperation or collaboration or completing work for another student – weaken the quality of the degree and will not be tolerated. Penalties may include; a grade of Failure on the submitted work and/or course; academic probation; a refusal of permission to continue or to register in a specific degree program; suspension from full-time studies; suspension from all studies at Carleton; expulsion from Carleton, amongst others. Students are expected to familiarize themselves with and follow the Carleton University Student Academic Integrity Policy which is available, along with resources for compliance at: https://carleton.ca/registrar/academic-integrity/.

## **Sprott Student Services**

The Sprott student services office, located in 710 Dunton Tower, offers academic advising, study skills advising, and overall academic success support. If you are having a difficult time with this course or others, or just need some guidance on how to successfully complete your Sprott degree, please drop in any weekday between 8:30am and 4:30pm. Our advisors are happy to discuss grades, course selection, tutoring, concentrations, and will ensure that you get connected with the resources you need to succeed! <a href="http://sprott.carleton.ca/students/undergraduate/learning-support/">http://sprott.carleton.ca/students/undergraduate/learning-support/</a>

#### **Centre for Student Academic Support**

The Centre for Student Academic Support (CSAS) is a centralized collection of learning support services designed to help students achieve their goals and improve their learning both inside and outside the classroom. CSAS offers academic assistance with course content, academic writing and skills development. Visit CSAS on the 4th floor of MacOdrum Library or online at: <a href="http://carleton.ca/csas">http://carleton.ca/csas</a>.

### **Important Information:**

- Students must always retain a hard copy of all work that is submitted.
- All final grades are subject to the Dean's approval.
- For us to respond to your emails, we need to see your full name, CU ID, and the email must be written from your valid CARLETON address. Therefore, in order to respond to your inquiries, please send all email from your Carleton CMail account. If you do not have or have yet to activate this account, you may wish to do so by visiting <a href="https://carleton.ca/its/get-started/new-students-2/">https://carleton.ca/its/get-started/new-students-2/</a>