Data and Information Management

This course provides the students with an introduction to the core concepts in data and information management. It is centered on the core skills of identifying organizational information requirements, modelling them using conceptual data modelling techniques, converting the conceptual data models into relational data models and verifying the model’s structural characteristics with normalization techniques, and implementing and utilizing a relational database using an industrial-strength database management system. The course will also include coverage of basic database administration tasks. In addition to developing database applications, the course helps the students understand how large-scale packaged systems are highly dependent on the use of DBMS. Building on the transactional database understanding, the course also provides an introduction to data and information management technologies that provide decision support capabilities under the broad business intelligence umbrella.
Course Description

BUSI 3400 [0.5 credit]

Keywords: Information management, database administration, Entity-Relationship Model, database development life cycle: planning, analysis, design, implementation, and maintenance of database management systems. Construction of a database. Introduction to SQL, distributed databases, object-oriented databases, and data warehousing.

Precludes additional credit for COMP 3005.

Learning Objectives

Students are expected to:

1. Understand the role of databases in managing organizational data and information.
2. Understand the historical development of database management systems and logical data models.
3. Understand the role of information requirements specification processes in the broader systems analysis & design context.
4. Use Entity-Relationship (ER) modelling to capture the information requirements for an enterprise domain.
5. Understand the link between data/information modelling and process modelling.
6. Produce high-quality relational database designs.
7. Understand the purpose of normalization and the first three normal forms (NF’s).
8. Implement a relational database design using Microsoft SQL Server, including the principles of data type selection and indexing.
9. Use the data definition (DDL), data manipulation (DML), and data control language components of Transact-SQL language.
10. Perform some simple database administration tasks.
11. Learn the concept of database transaction and apply it appropriately to an application context.
12. Understand how to access relational databases from various types of applications.
13. Understand the role of databases and database management systems in the context of enterprise systems.
14. Understand the difference between On-line Transaction Processing (OLTP) and On-line Analytic Processing (OLAP).
15. Understand concepts of business intelligence, data warehousing and data mining.
16. Brief introduction to Big data concepts.
Required Materials

Database Systems: Design, Implementation and Management, 9th Edition or later, Carlos Coronel, Steven Morris and Peter Rob
ISBN-10: 0-538-46968-4
Other readings may be announced.

Course webpage: webct

Tentative Course Schedule

The following schedule may be changed at the discretion of the instructor.

<table>
<thead>
<tr>
<th>Session</th>
<th>Date</th>
<th>Topic / Important Deadlines</th>
<th>Chapter / Readings</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Sept 10</td>
<td>Course Administration – Introduction – Database Concepts I</td>
<td>Ch 01</td>
</tr>
<tr>
<td>2</td>
<td>Sept 17</td>
<td>Database Concepts II: Data Models Discuss database project requirements</td>
<td>Ch 02</td>
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<tr>
<td>3</td>
<td>Sept 24</td>
<td>Design Concepts I: The Relational Database Model</td>
<td>Ch 03</td>
</tr>
<tr>
<td>4</td>
<td>Oct 1</td>
<td>Design Concepts II: Entity Relationship (ER) Modelling</td>
<td>Ch 04</td>
</tr>
<tr>
<td>5</td>
<td>Oct 8</td>
<td>Design Concepts III: Advanced Data Modelling Submit database project concept for approval (1 page)</td>
<td>Ch 05</td>
</tr>
<tr>
<td>6</td>
<td>Oct 15</td>
<td>Design Concepts IV: Normalization of Database Tables</td>
<td>Ch 06</td>
</tr>
<tr>
<td>7</td>
<td>Oct 22</td>
<td>In class Midterm Exam Submit preliminary ER diagram for database project</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Nov 5</td>
<td>Advanced Design and Implementation I: SQL–Assignment 01 Due</td>
<td>Ch 07 &amp; 08</td>
</tr>
<tr>
<td>9</td>
<td>Nov 12</td>
<td>Advanced Design and Implementation II: Advanced SQL and Database Design</td>
<td>Ch 08 &amp; 09</td>
</tr>
<tr>
<td>10</td>
<td>Nov 19</td>
<td>Advanced Database Concepts I: Business Intelligence and Data Warehouses Assignment 02 due</td>
<td>Ch 13</td>
</tr>
<tr>
<td>11</td>
<td>Nov 26</td>
<td>Advanced Database Concepts II: Database Connectivity and the Internet Database Administration: Database Administration and Security</td>
<td>Ch 14 &amp; Ch 15</td>
</tr>
<tr>
<td>12</td>
<td>Dec 3</td>
<td>Database project write-up due at the beginning of class Database project group presentations</td>
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</table>

Note: The chapters referenced in the table above are based on the 9th edition. Newer versions may be different.
Group Database Project

Students will work in teams of 4-5 (max) to present a realistic database driven solution for a real life business. The project must cover all the steps in the software application development life cycle and must take into account the current and future business requirements and address in tangible terms how the implementation of the new system will be beneficial to the business in terms of improved effectiveness and efficiency. Students are required to make use of all the techniques that they will learn while taking the course. **More detailed project explanation and instructions will be provided during Session 2.**

The last class will be used to present the database project to the class. All group members must be present and should participate actively in the presentation. Presentation must be delivered using Powerpoint and must include a working application (built using MS Access) that can be demonstrated to the class.

Please note that the group project will be peer-evaluated. Your mark will be calculated as a function of the mark received by the group. E.g. if your peer evaluation by the rest of your group assigned you 100% marks for participation then you will receive 100% of the group mark. Peer evaluation ratings are mandatory and a group mark will not be released until each group member has provided his or her evaluation.

Individual Assignments

Over the course of the term, the instructor will provide two assignments (problems taken from the course textbook). Students will be required to hand in their assignments according to the schedule provided above. This is supposed to be individual effort. All assignments must be submitted in soft copy through WebCT. Please also provide a paper copy as it is easier for me to mark.

Evaluation

Your final grade will be composed of the following:

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
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<tbody>
<tr>
<td>40%</td>
<td>Final Exam</td>
</tr>
<tr>
<td>20%</td>
<td>Midterm Exam</td>
</tr>
<tr>
<td>20%</td>
<td>Group Project</td>
</tr>
<tr>
<td>20%</td>
<td>Assignments</td>
</tr>
</tbody>
</table>

Students must hand in all assignments / project to obtain a passing grade in this course.

- Assignments are due at the beginning of the class.
- Late assignments will be penalized 10% per day

Students who miss the midterm examination shall be required to provide medical certification (for illness) or provide proof of extenuating circumstances to be considered for a re-scheduled examination. The makeup midterm exam will be conducted at a time mutually agreeable between the instructor and
student. A missed final exam will require the student to contact the Business office to determine an appropriate remedy to the situation.

The final exam will be held during the regular examination period. **Students must obtain a passing grade on the weighted average of the midterm and final exam in order to gain credit for this course.**

Note: All term grades are posted on Carleton Connect
Course Requirements & Methods of Evaluation:

Required calculator in BUSI course examinations
If you are purchasing a calculator, we recommend any one of the following options: Texas Instruments BA II Plus (including Pro Model), Hewlett Packard HP 12C (including Platinum model), Staples Financial Calculator, Sharp EL-738C & Hewlett Packard HP 10bII

Group work
The Sprott School of Business encourages group assignments in the school for several reasons. They provide you with opportunities to develop and enhance interpersonal, communication, leadership, follower-ship and other group skills. Group assignments are also good for learning integrative skills for putting together a complex task. Your professor may assign one or more group tasks/assignments/projects in this course. Before embarking on a specific problem as a group, it is your responsibility to ensure that the problem is meant to be a group assignment and not an individual one.

Medical certificate
Please note that in all occasions that call for a medical certificate you must use or furnish the information demanded in the standard university form.
http://www1.carleton.ca/registrar/forms/

In accordance with the Carleton University Undergraduate Calendar (p 34), the letter grades assigned in this course will have the following percentage equivalents:

- A+ = 90-100
- A  = 85-89
- A - = 80-84
- B+ = 77-79
- B  = 73-76
- B - = 70-72
- C+ = 67-69
- C  = 63-66
- C - = 60-62
- D+ = 57-59
- D  = 53-56
- D - = 50-52
- F   = Below 50
- ABS = Student absent from final exam
- WDN = Withdrawn from the course
- DEF = Deferred (See above)
- FND = (Failed, no Deferred) = Student could not pass the course even with 100% on final exam

Academic Regulations, Accommodations, Plagiarism, Etc.

University rules regarding registration, withdrawal, appealing marks, and most anything else you might need to know can be found on the university’s website, here:

http://calendar.carleton.ca/undergrad/regulations/academicregulationsoftheuniversity/
Requests for Academic Accommodations

Academic Accommodations for Students with Disabilities

The Paul Menton Centre for Students with Disabilities (PMC) provides services to students with Learning Disabilities (LD), psychiatric/mental health disabilities, Attention Deficit Hyperactivity Disorder (ADHD), Autism Spectrum Disorders (ASD), chronic medical conditions, and impairments in mobility, hearing, and vision. If you have a disability requiring academic accommodations in this course, please contact PMC at 613-520-6608 or pmc@carleton.ca for a formal evaluation. If you are already registered with the PMC, contact your PMC coordinator to send me your Letter of Accommodation at the beginning of the term, and no later than two weeks before the first in-class scheduled test or exam requiring accommodation (if applicable). After requesting accommodation from PMC, meet with me to ensure accommodation arrangements are made. Please consult the PMC website for the deadline to request accommodations for the formally-scheduled exam (if applicable).

- The deadlines for contacting the Paul Menton Centre regarding accommodation for final exams for the December 2013 exam period is November 8, 2013 and for the April 2014 exam period is March 7, 2014.

For Religious Obligations:

Students requesting academic accommodation on the basis of religious obligation should make a formal, written request to their instructors for alternate dates and/or means of satisfying academic requirements. Such requests should be made during the first two weeks of class, or as soon as possible after the need for accommodation is known to exist, but no later than two weeks before the compulsory event.

Accommodation is to be worked out directly and on an individual basis between the student and the instructor(s) involved. Instructors will make accommodations in a way that avoids academic disadvantage to the student.

Students or instructors who have questions or want to confirm accommodation eligibility of a religious event or practice may refer to the Equity Services website for a list of holy days and Carleton's Academic Accommodation policies, or may contact an Equity Services Advisor in the Equity Services Department for assistance.

For Pregnancy:

Pregnant students requiring academic accommodations are encouraged to contact an Equity Advisor in Equity Services to complete a letter of accommodation. The student must then make an appointment to discuss her needs with the instructor at least two weeks prior to the first academic event in which it is anticipated the accommodation will be required.
Academic Integrity

Violations of academic integrity are a serious academic offence. Violations of academic integrity – presenting another’s ideas, arguments, words or images as your own, using unauthorized material, misrepresentation, fabricating or misrepresenting research data, unauthorized co-operation or collaboration or completing work for another student – weaken the quality of the degree and will not be tolerated. Penalties may include expulsion; suspension from all studies at Carleton; suspension from full-time studies; a refusal of permission to continue or to register in a specific degree program; academic probation; and a grade of Failure in the course, amongst others. Students are expected to familiarize themselves with and follow the Carleton University Student Academic Integrity Policy which is available, along with resources for compliance at [http://www2.carleton.ca/sasc/advisingcentre/academic-integrity/](http://www2.carleton.ca/sasc/advisingcentre/academic-integrity/).

Assistance for Students:

Student Academic Success Centre (SASC): [www.carleton.ca/sasc](http://www.carleton.ca/sasc)


Peer Assisted Study Sessions (PASS): [www.carleton.ca/sasc/peer-assisted-study-sessions](http://www.carleton.ca/sasc/peer-assisted-study-sessions)

Important Information:

- Students must always retain a hard copy of all work that is submitted.

- All final grades are subject to the Dean’s approval.

- Please note that you will be able to link your CONNECT (MyCarleton) account to other non-CONNECT accounts and receive emails from us. However, for us to respond to your emails, we need to see your full name, CU ID, and the email must be written from your valid CONNECT address. Therefore, it would be easier to respond to your inquiries if you would send all email from your connect account. If you do not have or have yet to activate this account, you may wish to do so by visiting [https://portal.carleton.ca/](https://portal.carleton.ca/)
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